

**CSB - BUSINESS CREDIT CARD APPLICATION**

**New Card Request**

or

**Changes to Current Card**

Select Type of Access to Credit:

Specific Credit Limits to Individual Cardholders

Shared Credit Limit Between All Cardholders

\$2,500

\$5,000

\$7,500

\$10,000

Other: \$ \_\_\_\_\_

**Fill Out Information Marked Below With an (\*).**

Current Account #: \_\_\_\_\_

Reason for Change: \_\_\_\_\_

**If the Change Request is For Credit Limits; Include Filling Out the Box to the Left with Preferred Access Type & Limit.**

**Company Information**

Type of Organization:    Sole Proprietorship    Limited Liability Company (LLC)    S-Corporation    C-Corporation  
 General Partnership    Limited Partnership    Government Agency    Non-Profit    Other: \_\_\_\_\_

\*Legal Name of Company: \_\_\_\_\_ \*Tax ID#: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ State Organized In: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_ \*Attached Financial Statement

Business Industry: \_\_\_\_\_ \*Annual Sales: \$ \_\_\_\_\_ Date Business Started: \_\_\_\_\_ Attached Personal Guaranty

**List All Owner's with 20% or Above Ownership. If None, List the Managing Officer/Owner.**

\*Name of Owner: \_\_\_\_\_ Title: \_\_\_\_\_ Owner %: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Name of Owner: \_\_\_\_\_ Title: \_\_\_\_\_ Owner %: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Name of Owner: \_\_\_\_\_ Title: \_\_\_\_\_ Owner %: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Name of Owner: \_\_\_\_\_ Title: \_\_\_\_\_ Owner %: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Name of Owner: \_\_\_\_\_ Title: \_\_\_\_\_ Owner %: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

**Cardholder Information (List All Individuals to Receive Card Access)**

1) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked Above): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

2) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked Above): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

3) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked Above): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

4) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked Above): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

**Automatic Payment Authorization**

Would You Like to Establish Automatic Payments:

YES (Attach Automatic Payment Form)    NO

**Final Signature(s)**

By signing this application, the Company agrees that if this application is accepted and a card(s) issued, the Company will be bound by the terms and conditions within the Cardholder Agreement. To the extent permitted by law, the Company or sole proprietorship, individual, if company is a sole proprietor, shall be responsible and liable for any unauthorized use of any cards issued to Company pursuant to this application. It is the Company's responsibility to secure all Company credit card(s) from terminated employees. The financial institution is authorized to verify the statements contained herein and may make whatever credit inquiries it deems necessary. Company represents and warrants that the credit will be used primarily (50% or more) for other than personal, family, household purposes.

Signature \_\_\_\_\_ Print Title and Name \_\_\_\_\_ Date \_\_\_\_\_

**Employee Use Only**

Is Applicant a Current Customer: <input type="checkbox"/> Yes <input type="checkbox"/> No ( CIP is completed <input type="checkbox"/> )	Decision: _____ Credit Limit: \$ _____
Received By: _____ Date: _____	Approver Signature: _____ Date: _____



## CSB - BUSINESS CREDIT CARD ADDITIONAL CARDHOLDER FORM

### Company Information

\*Legal Name of Company: \_\_\_\_\_

\*Tax ID#: \_\_\_\_\_

### Cardholder Information (List All Individuals to Receive Card Access)

1) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

2) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

3) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

4) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

5) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

6) First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Individual Credit Limit (Only if Checked): \$ \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Telephone Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ How Long: \_\_\_\_\_

### Final Signature(s)

By signing this application, the Company agrees that if this application is accepted and a card(s) issued, the Company will be bound by the terms and conditions within the Cardholder Agreement. To the extent permitted by law, the Company or sole proprietorship, individual, if company is a sole proprietor, shall be responsible and liable for any unauthorized use of any cards issued to Company pursuant to this application. It is the Company's responsibility to secure all Company credit card(s) from terminated employees. The financial institution is authorized to verify the statements contained herein and may make whatever credit inquiries it deems necessary. Company represents and warrants that the credit will be used primarily (50% or more) for other than personal, family, household purposes.

Signature \_\_\_\_\_

Print Title and Name \_\_\_\_\_

Date \_\_\_\_\_

### Employee Use Only

Is Applicant a Current Customer:  Yes  No ( CIP is completed  )

Decision: \_\_\_\_\_ Credit Limit: \$ \_\_\_\_\_

Received By: \_\_\_\_\_ Date: \_\_\_\_\_

Approver Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## CSB - Credit Card Automatic Payment Form

Customer Name: \_\_\_\_\_

Account Number (or state "New Account"): \_\_\_\_\_

I would like to have monthly payments on this credit card account automatically paid from my checking or savings account listed below. I authorize you to initiate an automatic monthly payment on the Payment Due Date shown on each monthly statement for the following amount (check one):

- Minimum Payment Due
- Entire Amount on the last Statement Balance
- Fixed Monthly Payment of \$ \_\_\_\_\_

I agree to make regular payments on my credit card account until the message on my statement states it will be deducted automatically. I may stop automatic payment at any time by notifying Citizens State Bank verbally or in writing at least (3) three business days before any scheduled payments. Detailed provisions regarding preauthorized payments are stated in the Cardholder Agreement.

Checking Account Number: \_\_\_\_\_, or

Savings Account Number: \_\_\_\_\_

Routing Number: \_\_\_\_\_

Authorized Account-holder Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**7. Payments, Minimum Payments, Application of Payments and Preauthorized Payments.**

(a) You agree to pay all of your obligations under this Agreement no later than the time and due date shown on each statement at Visa, P.O. Box 4512, Carol Stream IL 60197-4512. Your due date will be no sooner than 21 days after we mail or deliver your statement to you and will be identified in your statement. All payments received by mail must include your account number and must be paid in U.S. dollars and otherwise comply with payment instructions on your statement. Do not send cash through the U.S. mail.

(b) If your New Balance (shown on your statement) is less than or equal to \$20.00, you must pay the entire New Balance. If your New Balance is more than \$20.00, you may pay either the entire New Balance or, a minimum payment of 4% of your New Balance or \$20.00, whichever is greater. The minimum payment due will be rounded to the next highest whole dollar amount and reflected as such on each periodic statement.

(c) If the annual percentage rate applicable to your Average Daily Balance of Purchases is different than the annual percentage rate applicable to your Average Daily Balance of Cash Advances (see paragraph 8) and you make a payment that exceeds the sum of the minimum payments due plus any amount that exceeds your credit limit, we will apply that amount of your payment that exceeds such sum to the Average Daily Balance with the highest annual percentage rate first and then to the Average Daily Balance with the lowest annual percentage rate. A payment is required for every statement period. Any additional amounts paid above the minimum payment, will reduce your balances, but will not prepay any future payment. Any past due minimum payment and any account balance in excess of your credit limit continue to be due immediately.

(d) If you have given us authorization, we will generate an automatic payment on the payment due date from the specified account for the Minimum Payment Due, the Entire Amount on the Last Statemented Balance, or Fixed Monthly Payment Amount according to your authorization. You understand that if the Minimum Payment Due for any billing cycle is greater than the fixed amount you designated, the automatic payment will be the Minimum Payment Due. If you have preauthorized payments, you have the right to stop payment of any preauthorized transfer of funds to pay by notifying us verbally or in writing at least three (3) business days before the scheduled date of the transfer. We may require you to provide written confirmation of a stop payment order within 14 days of your verbal notification. If so, we will inform you of this requirement and the address where confirmation must be sent when you provide us with verbal notification of a stop payment. Any verbal stop payment you provide us ceases to be binding after 14 days if you fail to provide the required written confirmation as we may request. The periodic statement concerning your account constitutes written notice to you of the amount of funds and date of transfer for each such preauthorized payment on your account.





# PERSONAL FINANCIAL STATEMENT

IMPORTANT: Date and Sign Statement

Date of Financial Statement \_\_\_\_\_

Name of Applicant \_\_\_\_\_  
 Address \_\_\_\_\_

For the purpose of obtaining credit from Citizens State Bank (Lender) and any future credit granted by Lender, or to support the extension of credit already given, I make the following statement to Lender of my financial as dated above. This statement is Lender's property.

Marital Status  Married  Unmarried (Single, Divorced, Widowed)  Legally Separated

Name of Spouse \_\_\_\_\_  
 Address (if different from above) \_\_\_\_\_

**NOTICE TO MARRIED APPLICANTS:** No provision of any marital property agreement, unilateral statement under § 766.59, Wis. Stats., or court decree under § 766.70, Wis. Stats., adversely affects the interest of the creditor unless the creditor, prior to the time the credit is granted or an open-end credit plan is entered into, is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision.

Indicate the type of credit being applied for

- Individual Credit. If a married applicant is applying for individual credit, complete this statement including all marital property and all individual property of both the applicant and the non-applicant spouse. Include all liabilities entered into jointly or individually by the applicant spouse or non-applicant spouse. Only the applicant must sign on page 2.
- Joint Credit with spouse as joint applicant. Complete this statement including all marital property and all individual property of both the applicant and the joint applicant spouse. Include all liabilities entered into jointly or individually by the applicant spouse or non-applicant spouse. Both Spouses must sign on page 2.
- Joint Credit with \_\_\_\_\_ as joint applicant who is not your spouse. If a married applicant is applying for joint credit with someone other than their spouse, each applicant must complete a separate statement as if applying for individual credit, including all marital property and all individual property of both the applicant and the non-applicant spouse. Include all liabilities entered into jointly or individually by the applicant spouse or non-applicant spouse. Only the applicant must sign on page 2.
- Business Credit under the name \_\_\_\_\_  
 If a married owner and/or guarantor is applying for business credit, complete this statement including all marital property and all individual property of both spouses regardless of ownership in the business or intended guaranty. Include all liabilities entered into jointly or individually by either spouse. Each owner and/or guarantor must sign on page 2.

For purposes of this financial statement:

"Marital property" means assets acquired with either spouse's income on or after 1/1/86, and "Individual property" means property owned (whether in joint or sole name) by an individual prior to marriage, prior to establishing residence in Wisconsin, or prior to 1/1/86, however acquired, and property acquired by an individual by gift or inheritance at any time.

**COMPLETE ALL BLANKS, WRITING "NO" OR "NONE" WHERE NECESSARY**

Cash and Deposits (Schedule A)		Credit Cards	
Brokerage Accounts (Schedule B)		Margin Due to Brokers (Schedule B)	
Cash Value of Life Insurance (Schedule C)		Life Insurance Loans (Schedule C)	
Notes and Loans Receivable (Schedule D)		Unsecured Notes and Loans Payable	
Cash Value of HSAs, Pensions, and Annuities		Student Loans	
Retirement Accounts (Schedule E)		Retirement Account Loans (Schedule E)	
Vehicles (Schedule F)		Vehicle Loans (Schedule F)	
Recreational Vehicles (Schedule G)		Recreational Vehicle Loans (Schedule G)	
Primary Residence (Schedule H)		Primary Residence Loans (Schedule H)	
Personal Real Estate (Schedule I)		Personal Real Estate Loans (Schedule I)	
Business Real Estate (Schedule J)		Business Real Estate Loans (Schedule J)	
Non Real Estate Assets in Business Owned		Non Real Estate Loans in Business Owned	
Other Assets (Itemize)		Other Loans (Itemize)	
Total Assets		Total Liabilities	
		Net Worth	
		Equity	

**Applicant Information**

Telephone \_\_\_\_\_ Social Security Number \_\_\_\_\_ Date of Birth \_\_\_\_\_  
 Employer(s) \_\_\_\_\_

Are you a defendant in any legal actions or suits?  No  Yes, Describe \_\_\_\_\_

Have you ever been declared Bankrupt?  No  Yes, Describe \_\_\_\_\_

**Spouse Information (Required If Married)**

Telephone \_\_\_\_\_ Social Security Number \_\_\_\_\_ Date of Birth \_\_\_\_\_  
 Employer(s) \_\_\_\_\_

Are you a defendant in any legal actions or suits?  No  Yes, Describe \_\_\_\_\_

Have you ever been declared Bankrupt?  No  Yes, Describe \_\_\_\_\_

Continue to Schedules on Page 2

Schedule A - Cash, Checking Accounts, Savings Accounts, & Certificates of Deposit

Type	Name of Financial Institution	Amount	Account Holder Name(s)

Schedule B - Brokerage & Investment Accounts

Type	Name of Financial Institution	Account Value	Margin Balance	Account Holder Name(s)

Schedule C - Life Insurance

Name of Insurance Provider	Face Amount	Cash Surrender Value	Loan Balance	Name of Insured	Name of Beneficiary

Schedule D - Notes and Loans Receivable

Description of Security	Borrower	Original Loan Amount	Current Balance	Payment / mo

Schedule E - Retirement Accounts

Type	Name of Financial Institution	Account Value	Loan Balance	Account Holder Name(s)

Schedule F - Notes Payable: Vehicles

Year / Make / Model	Lender	Original Loan Amount	Current Balance	Payment / mo

Schedule G - Notes Payable: Recreational Vehicles (Boats, ATV's, Trailers, Etc.)

Description of Security	Lender	Original Loan Amount	Current Balance	Payment / mo

Schedule H - Primary Residence

Address, City, State	Original Cost	Market Value	Lender	Original Loan	Current Balance	Payment / mo

Schedule I - Personal Real Estate Owned

Address, City, State	Original Cost	Market Value	Lender	Original Loan	Current Balance	Payment / mo

Schedule J - Business Real Estate Owned

Entity, Property Type, City, State	Original Cost	Market Value	Lender	Original Loan	Current Balance	Payment / mo



**Representations and Warranties:**

The information contained in this statement is provided to induce Citizens State bank (the Lender) to extend or to continue the extension of credit to the undersigned or to others upon the guarantee of the undersigned. The undersigned acknowledge and understand that the Lender is relying on the information provided herein in deciding to grant or continue credit or to accept a guarantee thereof. Each of the undersigned represents warrants and certifies that the information provided herein is true, correct and complete. Each of the undersigned agrees to notify the Lender immediately and in writing of any change in name, address, or employment and of any material adverse change (1) in any of the information contained in this statement or (2) in the financial condition of any of the undersigned or (3) in the ability of any of the undersigned to perform their obligations to the Lender. In the absence of such notice or a new and full written statement, this should be considered as a continuing statement and substantially correct. If the undersigned fail to notify the Lender as required above, or if any of the information herein should prove to be inaccurate or incomplete in any material respect, the Lender may declare the indebtedness of the undersigned or the indebtedness guaranteed by the undersigned, as the case may be, immediately due and payable.

The Lender is authorized to make all inquiries they deem necessary to verify the accuracy of the information contained herein and to determine the credit-worthiness of the undersigned. The undersigned authorizes any person, business, or consumer reporting agency to give the Lender any information it may have on the undersigned. Each of the undersigned authorizes the Lender to answer questions about their credit experience with the undersigned. As long as any obligation or guarantee of the undersigned to the Lender is outstanding, the undersigned shall supply annually an updated financial statement. This personal financial statement and any other financial or other information that the undersigned gives to you shall be the property of the Lender.

The undersigned certifies that the information provided on and with this form, including financial statements, is complete and correct and that we are authorized to execute this form on behalf of the Applicant. Applicant authorizes the Lender to obtain credit reports and to release credit information to others regarding Applicant from time to time. Applicant also authorizes the Lender to obtain copies of its tax returns and information from the IRS and other taxing authorities and agrees to execute whatever forms the Lender requests to obtain such information.

I/We understand that any willful misrepresentations of information provided in my/our Applicant statement may result in fine and/or imprisonment under provisions of applicable federal and state law.

\_\_\_\_\_  
Date Signed

**X** \_\_\_\_\_  
Applicant Signature

**X** \_\_\_\_\_  
Joint Applicant Spouse Signature

For married Wisconsin residents. I understand Lender may be required by law to give notice of any credit transaction to my spouse. The credit applied for, if granted, will be incurred in the interest of my marriage or family.

**X** \_\_\_\_\_  
Applicant Signature



**CONTINUING GUARANTY (Unlimited)**

(For Business Transactions)

Dated \_\_\_\_\_

**GUARANTY.** For good and valuable consideration, the receipt of which is acknowledged, and to induce Citizens State Bank  
of 304 North Main Street, Cadott, WI 54727 ("**Lender**") to extend credit or to grant

or continue other credit accommodations to \_\_\_\_\_ ("**Debtor**"), the undersigned ("**Guarantor**," whether one or more) jointly and severally guarantees payment of all Obligations defined below on the earlier of when due or at the time any Debtor becomes the subject of bankruptcy or other insolvency proceedings. "**Obligations**" shall mean all loans, drafts, overdrafts, checks, notes, and all other debts, obligations and liabilities of every kind and description, whether of the same or a different nature, arising out of credit previously granted, credit contemporaneously granted or credit granted in the future by Lender to any Debtor, to any Debtor and another, or to another guaranteed or endorsed by any Debtor. Obligations shall include (a) interest and charges and the amount of payments made to Lender or another by or on behalf of any Debtor which are recovered from Lender by a trustee, receiver, creditor or other party pursuant to applicable federal or state law, and (b) all costs, expenses and attorneys' fees at any time paid or incurred by Lender before and after judgment in endeavoring to collect all or part of any of the above or to realize upon this Guaranty or any collateral securing any of the above, including those incurred in successful defense or settlement of any counterclaim brought by Debtor or Guarantor or incident to any action or proceeding involving Debtor or Guarantor brought pursuant to the United States Bankruptcy Code (collectively the "**Costs of Collection**"). However, Obligations do not include consumer credit transactions governed by the Wisconsin Consumer Act. Unless a lien would be prohibited by law or would render a nontaxable account taxable, Guarantor grants to Lender a security interest and lien in any deposit account Guarantor may at any time have with Lender. Lender may, at any time after the occurrence of an event of default with respect to any Obligation, without prior notice or demand, set-off any amount unpaid on such Obligation and Costs of Collection against any deposit balances Guarantor may at any time have with Lender, or other money now or hereafter owed Guarantor by Lender. This Guaranty is also secured by all existing and future security agreements between Lender and Guarantor and by any mortgage between Lender and Guarantor stating it secures guaranties of Guarantor. This Guaranty is valid and enforceable against Guarantor even though any Obligation is invalid or unenforceable against any Debtor for any reason, including, but not limited to, waiver of judgment for deficiency against any Debtor in any action to realize upon any collateral securing the Obligations or acceptance of a deed in lieu of foreclosure. If, in any action to realize upon any collateral securing the Obligations, the collateral that is the subject of such action is sold, the amount of the Obligations which is secured by such collateral shall be reduced by the price for which such collateral is sold, whether by credit bid of Lender or otherwise, even if the collateral sold is worth more than the sale price.

**WAIVER.** Guarantor expressly waives (a) notice of the acceptance of this Guaranty, the creation of any present or future Obligation, default under any Obligation, notice of acceleration or intent to accelerate any Obligation, proceedings to collect from any Debtor or anyone else, (b) all diligence of collection and presentment, demand, notice and protest, (c) any right to disclosures from Lender regarding the financial condition of any Debtor and any guarantor of the Obligations or the enforceability of the Obligations, and (d) all other legal and equitable defenses of suretyship and impairment of collateral other than actual payment of the Obligations. Guarantor's performance under this Guaranty is continuing, absolute and unconditional, irrespective of any circumstance whatsoever which might otherwise constitute a legal or equitable discharge or defense. No claim, including a claim for reimbursement, subrogation, contribution or indemnification which Guarantor may, as a guarantor of the Obligations and Costs of Collection, have against a co-guarantor of any of the Obligations and Costs of Collection or against any Debtor shall be enforced nor any payment accepted until the Obligations and Costs of Collection are paid in full and no payments to or collections by Lender are subject to any right of recovery.

**CONSENT.** With respect to any of the Obligations, Lender may from time to time before or after revocation of this Guaranty without notice to Guarantor and without affecting the liability of Guarantor for the full amount of the unpaid Obligations (a) surrender, release, impair, sell or otherwise dispose of any security or collateral for the Obligations, (b) release or agree not to sue any guarantor, surety or Debtor, (c) fail to perfect its security interest in or realize upon any security or collateral, (d) fail to realize upon any of the Obligations or to proceed against any Debtor or any guarantor or surety, (e) renew or extend the time of payment, (f) increase or decrease the rate of interest or the amount of the Obligations, (g) accept additional security or collateral, (h) determine the allocation and application of payments and credits and accept partial payments, (i) apply the cash proceeds of disposition of any collateral for the Obligations to any obligation of Debtor secured by such collateral in such order and amounts as it elects, (j) determine what, if anything, may at any time be done with reference to any security or collateral, (k) settle or compromise the amount due or owing or claimed to be due or owing from any Debtor, guarantor or surety, (l) accept a deed in lieu of foreclosure or make a credit bid of any part or all of the amount of the unpaid Obligations at the sale of any collateral for the Obligations which results in the transfer or sale of the collateral to Lender, and (m) sell, assign or otherwise transfer all or part of its interests in the Obligations and in any collateral or security for the Obligations. Guarantor expressly consents to and waives notice of all of the above. Guarantor consents to and authorizes Lender or its agents to obtain information concerning Guarantor's financial condition, including credit reports. Nothing contained in this Guaranty shall require Lender to first seek or exhaust any remedy against Debtor or to first proceed against any collateral or security for any of the Obligations or this Guaranty.

**PERSONS BOUND.** This Guaranty benefits Lender, and its successors and assigns, and binds Guarantor, and Guarantor's heirs, personal representatives, successors and assigns. This Guaranty shall continue in full force and effect notwithstanding any change in structure or status of Debtor or Lender, whether by merger, consolidation, reorganization or otherwise, or assignment of this Guaranty to a successor or assignee of Lender. **Guarantor agrees that Guarantor has read and fully understands the terms of this Guaranty, and that Guarantor has had the opportunity to be advised by Guarantor's attorney with respect to this Guaranty. This Guaranty includes additional provisions on page 2.**

**NOTICE TO GUARANTOR**

**You are being asked to guarantee the payment of the past, present and future Obligations of Debtor. You may also have to pay Costs of Collection. Lender can collect the Obligations and Costs of Collection from you without first trying to collect from Debtor or another guarantor or from any collateral for the Obligations.**

\_\_\_\_\_(SEAL)

\_\_\_\_\_  
(Type of Organization)

\_\_\_\_\_(SEAL)

\_\_\_\_\_(SEAL)

\_\_\_\_\_(SEAL)

\_\_\_\_\_(SEAL)

(Address)

**ADDITIONAL PROVISIONS**

**ENTIRE AGREEMENT.** This Guaranty is intended by Guarantor and Lender as a final expression of this Guaranty and as a complete and exclusive statement of its terms, there being no conditions to the full effectiveness of this Guaranty. **This Guaranty may not be contradicted or varied by evidence of prior, contemporaneous or subsequent oral agreements or discussions of Guarantor and Lender. There are no oral agreements among Guarantor and Lender.** This Guaranty may not be supplemented or modified except in writing.

**REPRESENTATIONS.** Guarantor acknowledges and agrees that Lender (a) has not made any representations or warranties with respect to, (b) does not assume any responsibility to Guarantor for, and (c) has no duty to provide information to Guarantor regarding, the enforceability of any of the Obligations or the financial condition of any Debtor or guarantor. Guarantor represents and warrants that each of the waivers described in this Guaranty is made with Guarantor's full knowledge of its significance and consequences and that, under the circumstances, the waivers are reasonable and not contrary to public policy or law. Guarantor represents and warrants that no representations or agreements of any kind have been made to Guarantor by Lender which would limit or qualify in any way the terms of this Guaranty. **Guarantor has independently determined the creditworthiness of Debtor and the enforceability and all circumstances bearing upon the risk of nonpayment of the Obligations that diligent inquiry would reveal, and until the Obligations are paid in full will independently and without reliance on Lender continue to make such determinations.**

**REVOCATION.** This is a continuing guaranty and shall remain in full force and effect until Lender receives written notice of its revocation signed by Guarantor or actual notice of the death of Guarantor. Upon revocation by written notice or actual notice of death, this Guaranty shall continue in full force and effect as to all Obligations contracted for or incurred before such revocation, and as to them Lender shall have the rights provided by this Guaranty as if no revocation had occurred. Any renewal, extension or increase in the interest rate of any such Obligation, whether made before or after such revocation, shall constitute an Obligation contracted for or incurred before such revocation. Obligations contracted for or incurred before such revocation shall also include credit extended after such revocation pursuant to commitments made by Lender before such revocation. Revocation by one Guarantor shall not affect any of the liabilities or obligations of any other Guarantor and this Guaranty shall continue in full force and effect with respect to them.

**INTERPRETATION.** The validity, construction and enforcement of this Guaranty are governed by the internal laws of Wisconsin except to the extent such laws are preempted by federal law. All terms not otherwise defined have the meanings assigned to them by the Wisconsin Uniform Commercial Code. Invalidity of any provision of this Guaranty shall not affect the validity of any other provision.

**JURISDICTION.** Guarantor irrevocably consents with respect to any suit, action or proceeding relating to this Guaranty or any of the other loan documents relating to the Obligations, that venue for any legal proceeding relating to the collection of this Guaranty shall be, at Lender's option, the county in which Lender has its principal office in Wisconsin, the county and state in which any Guarantor resides or the county and state in which this Guaranty was executed by Guarantor, and Guarantor waives any objection it, she or he may have at any time to the venue of any such proceeding brought in any such court, waives any claim that any such proceeding has been brought in an inconvenient forum and waives the right to object, with respect to any such proceeding that such court does not have jurisdiction over such party.

**ACKNOWLEDGMENT**

STATE OF \_\_\_\_\_ }  
COUNTY OF \_\_\_\_\_ } ss.

This instrument was acknowledged before me on \_\_\_\_\_, by \_\_\_\_\_  
\_\_\_\_\_  
(Name(s) of person(s)) (as \_\_\_\_\_ (If not signing in individual capacity, indicate type of authority: e.g., officer, trustee, etc.)  
of \_\_\_\_\_).  
(Name of corporation, partnership or other party on behalf of whom guaranty was executed.)

\_\_\_\_\_  
(Notary Signature)  
Notary Public, \_\_\_\_\_  
My Commission \_\_\_\_\_

## Application Table

Citizens State Bank

Visa® Business

Interest Rates and Interest Charges	
<b>Annual Percentage Rate (APR) for Purchases</b>	<b>16.90%</b> when you open your account.
<b>APR for Balance Transfers</b>	<b>16.90%</b> when you open your account.
<b>APR for Cash Advances</b>	<b>16.90%</b> when you open your account.
<b>Paying Interest</b>	Your due date is at least 25 days after the close of each billing cycle. We will not charge you any interest on purchases if you pay your entire balance by the due date each month. We will begin charging interest on cash advances on the transaction date.
<b>For Credit Card Tips from the Consumer Financial Protection Bureau</b>	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at <a href="http://www.consumerfinance.gov/learnmore">http://www.consumerfinance.gov/learnmore</a> .
Fees	
<b>Annual Fee</b>	<b>\$20</b>
<b>Transaction Fees</b>	
• Cash Advance	<b>Either \$10.00 or 2.00%</b> of the amount of each cash advance, whichever is greater
• Lender's ATM Fee	<b>\$0</b>
• Foreign Transaction	Up to <b>1%</b> of each transaction in U.S. dollars
<b>Penalty Fees</b>	
• Late Payment	Up to <b>\$25.00</b> .
• Return Payment	<b>None</b>

**How Will We Calculate Your Balance:**

We use a method called "Average Daily Balance (including new purchases)".

The information in this table was printed and is accurate as of 10-10-2022 and is subject to change after this date. Contact your community banker to learn of any change in the information since it was printed by mailing your request to Citizens State Bank, Po Box 66, Cadott Wisconsin 54727.

**NOTICE:**

You agree that we may obtain and use consumer credit reports and exchange credit information in connection with this offer and any update, renewal or extension of credit we may extend to you. If you request, we will inform you whether any credit report was requested and, if so, the name and address of the consumer reporting agency which furnished the report. As permitted by law, we may share account and other information as well as information contained in your Application and in any credit report on you, with any Citizens State Bank affiliates and others. Complete details regarding our rights to share information will be provided to you after an account is established. You agree that we will consider this an Application for a Visa® account. You agree that we reserve the right, based upon our evaluation of information furnished by you or others, not to open an account. You must be at least 18 years old to qualify (19 in AL and NE; 21 in MS). Married applicants may apply for separate credit.

**Anti-Terrorism:**

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. To process the Application, we must have your name, street address, date of birth and other identifying information, and we may ask for identifying documents from you as well.

**State Laws Require the Following Notices:**

California Residents: A married applicant may apply for a separate account. After approval, each applicant shall have the right to use this account to the extent of the credit limit set by the creditor and each applicant may be liable for the amount extended under this account to any joint applicant. Delaware Residents: Service charges not in excess of those permitted by law will be charged on the outstanding balances from month to month. New York Residents: New York residents may contact the New York State Banking Department at 1-800-518-8866 to obtain a comparative listing of credit card rates, fees and grace periods. Ohio Residents: The Ohio laws against discrimination require that all creditors make credit equally available to all creditworthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with this law. Married Wisconsin Residents: Your signature confirms that this loan obligation is being incurred in the interest of your marriage or family. No provision of any marital property agreement, unilateral statement or court decree adversely affects a creditor's interest unless, prior to the time the credit is granted, the creditor is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision.

**Applicable Law:**

The above rates and fees are governed, as are your Cardholder Agreement and Account, by the laws and regulations of the State of Wisconsin, as well as the applicable laws and regulations of the United States of America.



# Citizens State Bank

## Visa® Business Credit Card Agreement

As used in this Agreement, "you" and "your" mean each and all of those who apply for and receive, or who sign a card(s), jointly and severally. "Card" means each Visa credit card as issued to you. This Agreement also governs the issuance and use of "cash advance drafts" and other "cash advances." "We", "us", "I", and "our" mean the creditor named above, to which your credit card agreement and the right to payment have been assigned, and to which you are legally obligated under the terms of this Agreement. "Account" means your account with us. "Account balance" means the total balance you owe us from time to time under this Agreement, including the principal and all interest charges and other charges due. "Cash advance" means a loan you obtain from us or anyone else on the basis of a cash advance draft, card or otherwise under your card.

**1. Responsibility.** You agree to be bound by the terms of this Agreement and the terms contained on the cards, sales drafts, credit adjustment memos and cash advance drafts signed by or given to you or any authorized user of your cards, which shall constitute the agreement between you and us. You also agree to repay all debts and any interest charges and fees arising from the use of the card or the account. You are responsible for charges to the account made by yourself, your spouse and your minor children. Except to the extent prohibited by law, you are also responsible for charges made by anyone to whom you give the card or your account number, and this responsibility continues until you recover and return the card to us. Except to the extent prohibited by law, you cannot disclaim responsibility by notifying us. Your responsibility for paying the account continues even though an agreement, divorce decree or other court judgment to which we are not a party may direct you or one of the other persons responsible to pay the account.

**2. Credit Limit.** We will establish a credit limit for you upon approval of your application and advise you of its amount. You agree not to let the account balance exceed the credit limit but you remain responsible for payment even if it does. If you obtain any credit extensions by use of the card, checks and/or drafts in excess of your available credit, we may (but are not required to) honor the transactions and extend credit to you even though this will cause your account balance to be in excess of your credit limit. In addition to payment required under paragraph 7, any account balance in excess of your credit limit must be paid immediately. You agree that we may at any time, increase or reduce your credit limit. Any change in the credit limit will not affect your obligation to pay the account balance.

**3. Fraud Detection.** Transactions deemed suspicious by us, at our sole discretion, may be declined, and depending upon the circumstances, if a transaction is declined as a suspicious transaction, further use of the Card may be blocked by us, at our sole discretion.

**4. Suspicious Transactions.** Please contact us if you intend to make a transaction that falls outside of your usual spending pattern or plan to use your card internationally.

**5. Use of Card and Advances.** You may use your account only for personal, family or household purposes. However, if your account is established as a commercial or business account, you may only use your card for business or commercial purposes. Your card may not be used for Internet gambling or any illegal transaction(s). Credit for purchases from a merchant or a cash advance from a participating financial institution may be obtained by presenting your card or account number to the merchant or participating financial institution, and if requested, by providing the proper identifying information and/or signing the appropriate drafts. Failure to sign a draft or to use the card in the manner or for a purpose prescribed by this Agreement, does not relieve you of liability for purchases made or cash received. A card may also be

used to obtain cash advances (up to \$310 daily) from certain automated equipment provided it is used with the correct Personal Identification Number ("PIN"). Terminals or terminal operators may impose fees for use and may have limits on the amounts or frequency of cash withdrawals. The amount of cash advances outstanding at any time may not exceed 100% of your credit limit. Notify our credit card processor at once at 1-800-325-3678 (727-556-9000 collect when calling internationally) of any loss, theft, disappearance or possible unauthorized use of your card or PIN. You agree that you are liable for any and all use of the card, whether authorized or unauthorized if you are issued a card for business purposes or you are an organization to whom we have issued ten (10) or more cards at your request for use by your employees or other authorized users. Unauthorized use means use of a card by any person other than you (and other than your authorized users) without actual, implied or apparent authority for such use. We may permit you to transfer balances and obligations that you owe to other creditors to the account. When you request and we approve a balance transfer, it will be posted to the account as either a cash advance or a purchase. The materials that we provide to you to request the balance transfer will explain how the balance transfer will be posted.

**6. Periodic Billing.** We will mail you a statement each month in which your account has a balance of \$1.00 or more. Upon receipt, you agree to examine each statement and immediately notify us of any charge or item which you believe to be in error or subject to dispute. Any charge or item as to which we are not notified within 60 days after the billing date of the statement as described in Your Billing Rights statement in this Agreement will conclusively be deemed to be correct.

**7. Payments, Minimum Payments, Application of Payments and Preauthorized Payments.**

(a) You agree to pay all of your obligations under this Agreement no later than the time and due date shown on each statement at Visa, P.O. Box 4512, Carol Stream IL 60197-4512. Your due date will be no sooner than 21 days after we mail or deliver your statement to you and will be identified in your statement. All payments received by mail must include your account number and must be paid in U.S. dollars and otherwise comply with payment instructions on your statement. Do not send cash through the U.S. mail.

(b) You must pay the entire New Balance in full no later than the due date shown on each statement.

(c) If the annual percentage rate applicable to your Average Daily Balance of Purchases is different than the annual percentage rate applicable to your Average Daily Balance of Cash Advances (see paragraph 8) and you make a payment that exceeds the sum of the minimum payments due plus any amount that exceeds your credit limit, we will apply that amount of your payment that exceeds such sum to the Average Daily Balance with the highest annual percentage rate first and then to the Average Daily Balance with the lowest annual percentage rate. A payment is required for every statement period. Any additional amounts paid above the minimum payment, will reduce your balances, but will not prepay any future payment. Any past due minimum payment and any account balance in excess of your credit limit continue to be due immediately.

(d) If you have given us authorization, we will generate an automatic payment on the payment due date from the specified account for the Minimum Payment Due, the Entire Amount on the Last Stated Balance, or Fixed Monthly Payment Amount according to your authorization. You understand that if the Minimum Payment Due for any billing cycle is greater than the fixed amount you designated, the automatic payment will be the Minimum Payment Due. If you have preauthorized payments, you have the right to stop payment of any preauthorized transfer of funds to pay by notifying us verbally or in writing at least three (3) business days before the scheduled date of the transfer. We may require you to provide written confirmation of a stop

payment order within 14 days of your verbal notification. If so, we will inform you of this requirement and the address where confirmation must be sent when you provide us with verbal notification of a stop payment. Any verbal stop payment you provide us ceases to be binding after 14 days if you fail to provide the required written confirmation as we may request. The periodic statement concerning your account constitutes written notice to you of the amount of funds and date of transfer for each such preauthorized payment on your account.

**8. Interest Charges.** You will pay interest charges on your account. For credit purchases we will determine the interest charge by applying a monthly periodic rate of 1.4084%, which is an annual percentage rate of 16.9%, to the "Average Daily Balance of Purchases" in your account during the billing cycle covered by the statement. For the "Average Daily Balance of Purchases," we take the beginning balance of your purchases each day, add any new purchases and subtract any payments or credits, unpaid fees and interest charges. This gives us the daily balance of purchases. Then we add up all the daily balances of purchases for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average Daily Balance of Purchases." Interest charges for credit purchases begin on the date the purchase is posted to the account unless the Previous Balance on the statement was paid in full by the immediately preceding monthly statement's payment due date. Credit purchases made during the statement cycle will be excluded from the calculation of the daily balance of purchases if the Previous Balance was paid in full by the immediately preceding monthly statement's payment due date. You may avoid accruing additional interest charges after the Closing Date of the statement by paying in full the New Balance shown on the account's monthly statement by the Payment Due Date (within 25 days after the Closing Date). If the Previous Balance was paid in full by the immediately preceding monthly statement due date, then on a current statement you can avoid accruing additional interest on that portion of your Average Daily Balance of Purchases that is paid (according to the way we allocate payments under paragraph 7) by the payment due date, even if you do not pay the New Balance shown on that monthly statement in full. For cash advances, including loans advanced through a check, we will determine the interest charge by applying a monthly periodic rate of 1.4083%, which is an annual percentage rate of 16.9%, to the "Average Daily Balance of Cash Advances" in your account during the billing cycle covered by the statement. For the "Average Daily Balance of Cash Advances," we take the beginning balance of cash advances each day, add any new cash advances and subtract any payment or credits, unpaid fees and interest charges. This gives us the daily balances of cash advances. Then, we add up all the daily balances of cash advances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "Average Daily Balance of Cash Advances." Interest charges for cash advances accrue on your monthly statement as of the transaction date until paid. If you are assessed an access fee or surcharge at an ATM to perform a cash advance with your card, this fee will be added to the cash advance and subject to interest charges.

**9. Security Interest.** Unless prohibited by law, to secure your obligations under this Agreement, you grant us a security interest in any goods you purchase with the card. We disclaim any security interest in household goods, any structure containing one to four dwellings and any real estate.

**10. Card Holder Fees. You agree to pay the following fees, subject to any limits imposed on these fees by applicable federal law. Late payment fees will be rounded down to the nearest whole dollar:**

(a) Annual Membership Fee: A nonrefundable annual membership fee of \$20.00 will be assessed when your card is issued and each year thereafter. The fee is payable in advance and will be posted to your account as a purchase. Except as may be required by law, no portion of the annual fee will be refunded to you.

(b) Except as otherwise prohibited by the Wisconsin Consumer Act, reasonable fees will be charged for copies requested by you of monthly statements that we have sent to you, and of checks, drafts and machine receipts, together with hourly charges for searching our records. These fees will be charged according to our then-current fee schedule but will not be charged if the request for copies is made in connection with a billing error under the Fair Credit Billing Act or if otherwise prohibited by applicable law.

(c) Late Fee: Up to a \$25.00 fee in any billing cycle in which we do not receive the Minimum Payment by the payment due date.

(d) Cash Advance Fee: 2% of the cash advance per cash advance transaction with a minimum of \$10.00.

(e) Visa International Transaction Fees: An Interest charge of 0.9% will be charged on all transactions completed outside of the United States, where the cardholder country code differs from the merchant's country code. This charge may sometimes be referred to as a Cross-border Assessment. In addition, an interest charge of 0.2% will be charged on all transactions completed in a foreign currency. This charge may sometimes be referred to as a Currency Conversion Assessment. These charges are calculated based on the transaction amount after it is converted to U.S. dollars.

(f) ATM Fee by Issuer: ATM fee to perform a cash advance at an ATM that is owned by us. \$0

(g) Fees Limited: Except as permitted by applicable law, in no event will fees charged on the account during the first year the account is opened exceed 25% of the initial credit limit on the account. This 25% limitation does not include late fees or returned payment fees, or fees for optional services, including, without limitation, fees for reissuing a lost or stolen card or for voluntary credit insurance.

Notwithstanding the Late Fee disclosed above, such fee will not exceed the amount of the minimum payment to which the fee applies.

**11. Default.** You agree to observe and comply with this Agreement and not to permit an event of default to occur. You further agree not to take any action or permit any event to occur which materially impairs your ability to pay when due. Upon the occurrence of any one or more of the following events of default:

(a) In the case of a consumer account, you fail to pay at least the minimum payment when due on two occasions within any 12-month period, or in the case of a business account, you fail to pay any minimum payment when due; or (b) You die, cease to exist, change residency to another state, become insolvent or subject of bankruptcy or insolvency proceedings or fail to observe any covenant or duty contained in this Agreement, if such event or breach materially impairs your ability to pay amounts due; then the full amount of your account (including unpaid interest charges) shall, at our option become immediately due and payable, but, if the account is governed by the Wisconsin Consumer Act, shall only become immediately due and payable if you do not cure the default within 15 calendar days after notice is mailed to your address, or given as otherwise provided by law. If governed by the Wisconsin Consumer Act, we have this right, without notice and opportunity to cure, if the default is your third default within 12 months and you are notified of the prior two defaults and you cured those defaults. Unless otherwise prohibited by the Wisconsin Consumer Act, you agree to pay all costs of collection before and after judgment, including reasonable attorney fees (including those incurred in successful defense or settlement of any counterclaim brought by you or incident to any action or proceeding involving you brought pursuant to the United States Bankruptcy Code).

**12. Foreign Transactions.** If you use your card or account for a transaction in a foreign currency, the transaction amount will be converted to U.S. currency. Visa will do the conversion. Visa does the currency conversion using either a government-mandated exchange rate or a wholesale exchange rate. The rate Visa uses for a particular transaction is the rate Visa selects for the applicable currency on the day the transaction is processed. The rate used to

convert a particular transaction may differ from the rate Visa itself receives and may differ from the rate applicable on the date the transaction occurred or was posted to your account. You agree to pay charges and accept credits for the converted transaction in accordance with these terms and the then current applicable Visa rules.

**13. Disputes.** We are not responsible for refusal by any merchant, bank or automated equipment to honor or accept a card or cash advance draft. Except as provided in sec. 422.408, Wis. Stats., and the Federal Truth-in-Lending laws (as indicated in the Summary of Billing Rights below), we have no responsibility for merchandise or services obtained by you with a card and any dispute concerning merchandise or services will be settled between you and the merchant concerned.

**14. Change of Address.** We will send all account statements and any other notices or communications concerning this account to your address as shown on our records. If you change your address, you must notify us of your new address within 15 days.

**15. Credit Investigation Authorized.** You authorize us or any other owning an interest in your account to investigate your credit standing at any time and to disclose to others information relating to your credit standing.

**16. Emergency Card Replacement.** Your personal information may be released to Visa and its authorized agents as needed for purposes of providing emergency cash and emergency card replacement services. By using your card, you consent to release of this information.

**17. Termination.** You may terminate this Agreement by notifying us at Citizens State Bank, Po Box 66, Cadott, Wisconsin, 54727 and surrendering the cards issued to you and any authorized users, or at your request, but this termination shall not relieve you of any obligations existing under this Agreement prior to or after its termination. Termination by any of you is binding on each person in whose name the card is issued. Unless sooner terminated or renewed, the privilege to use the cards shall expire on the date shown on the card. At any time, without affecting your liability for credit previously extended, your privilege to use the card or account may be revoked or limited to the extent not prohibited by law. The card at all times remains our property, and we may repossess them as allowed by law. No expired, revoked or canceled card shall be used to obtain or attempt to obtain credit.

**18. Amendments.** We may amend this Agreement, at any time and for any reason, and will mail to you at your last known address as shown on our records, written notice of any such change not less than 90 days prior to its effective date, if required by the Wisconsin Consumer Act, or given as otherwise provided by applicable federal and Wisconsin state law for other changes. If we notify you of an increase in the APR applicable to your account or any fee that affects your existing balances, the increase will not apply to existing balances on your account, unless your minimum payment is not paid within 60 days after the payment due date shown on your statement.

You will have an opportunity to reject certain changes in terms that we wish to make to your account. If you reject the change in terms by following the procedures identified in the change in terms notice that we give you, we may terminate your privilege to obtain credit by using the card and your account will be closed for further transactions (you will have no further credit available). This will be described in the change in terms notice. If you reject the change in terms and we terminate your privilege to obtain credit by using the card, you may continue to make the minimum payments on any balances outstanding as of the date of termination until the account is paid in full, and this Agreement shall continue to apply to such existing balances on your account.

**19. Miscellaneous.** Invalidity of any provision of this Agreement shall not affect the validity of any other provision, unless otherwise provided by the Wisconsin Consumer Act. Any notice given by us shall be deemed given when deposited in the United States Mail, postage prepaid, addressed to you at your address shown on our records. All statutory references are to the statutes as they may be renumbered or amended from time to

time. Our failure to exercise or delay in exercising, or partial exercise of, any right under this Agreement shall not constitute a waiver of such right nor preclude exercise of such right or any other at a later time. This Agreement shall be binding upon and inure to the benefit of you, your heirs, personal representatives, successors and assigns and shall be binding upon and inure to the benefit of us, and our successors and assigns. This Agreement is governed by applicable federal and Wisconsin state law.

**20. Liability.** We are not liable or responsible to you for the unavailability of the account or card from time to time resulting from circumstances beyond our control (such as system failures or other unpredictable events).

## IMPORTANT INFORMATION ABOUT PROCEDURES FOR OBTAINING CREDIT

**To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who obtains credit.**

**What this means for you: When you obtain credit, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.**

## YOUR BILLING RIGHTS: KEEP THIS DOCUMENT FOR FUTURE USE

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

### What To Do If You Find a Mistake on Your Statement

**If you think there is an error on your statement, write to us at:**

Customer Service, PO Box 30495 Tampa, FL 33630

**In your letter, give us the following information:**

- *Account information:* Your name and account number.
- *Dollar amount:* The dollar amount of the suspected error.
- *Description of problem:* If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

**You must contact us:**

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors *in writing*. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

**What Will Happen After We Receive Your Letter**

**When we receive your letter, we must do two things:**

1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

**While we investigate whether or not there has been an error:**

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

**After we finish our investigation, one of two things will happen:**

- *If we made a mistake:* You will not have to pay the amount in question or any interest or other fees related to that amount.
- *If we do not believe there was a mistake:* You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within *10 days* telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases**

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

**To use this right, all of the following must be true:**

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

**If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* (or electronically) at:**

Customer Service, PO Box 30495 Tampa, FL 33630

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Corporate  
6/2022